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## THE POWER OF A POSITIVE WORKPLACE

## THE PROBLEMS WITH PRESSURE

In the past, businesses believed that a highpressure culture will drive their financial success, but this belief has been proven both wrong and costly.

Healthcare costs at companies with pressurized work environments are nearly 50% higher than at other companies.

Consider these statistics (BMC Public Health 2018) and it's easy to see why the high-pressure workplace is failing:

- Workplace stress causes 550 million lost workdays annually.
- 60%-80% of workplace accidents are stress related.
- 80% or more of doctor's visits are triggered by stress.
- Pressure at work is also linked to a lack of engagement and lack of loyalty.

## MAKING THE CASE FOR WORKPLACE WELLBEING

It's been shown that employees prefer "workplace wellbeing" to material benefits.

It started with perks such as office gyms, flex time, and telecommuting, but a Gallup poll showed that the key to employee productivity is employee engagement - the degree to which employees feel that they and their employer are joined in a common cause.

The Harvard Business Review (2015) cited these 4 essentials to creating a positive workplace.

**Fostering social connections.** This results in less sick time and better job performance.

**Demonstrating empathy.** This equates to stronger, resilient relationships.

**Going the distance to provide help.** A key ingredient in loyalty and trust.

**Encouraging communication about problems.** This leads to a "safe" culture where problems are understood and solved.

To sum it up: When a company has a positive culture - in which recovery practices are embraced - it can achieve better financial performance, customer satisfaction, productivity, and employee engagement.



